

READING BOROUGH COUNCIL

REPORT BY EXECUTIVE DIRECTOR OF SOCIAL CARE AND HEALTH

TO:	ADULT SOCIAL CARE, CHILDREN'S SERVICES AND EDUCATION COMMITTEE		
DATE:	8 JANUARY 2020	AGENDA ITEM:	7
TITLE:	ADULT SOCIAL CARE PERFORMANCE REPORT JANUARY 2020		
LEAD COUNCILLOR:	COUNCILLOR JONES COUNCILLOR HOSKIN	PORTFOLIO:	ADULT SOCIAL CARE HEALTH, WELLBEING & SPORT
SERVICE:	ADULT SOCIAL CARE	WARDS:	BOROUGHWIDE
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1. PURPOSE AND SUMMARY OF REPORT

- 1.1 This report outlines the key areas of performance of Adult Social Care during 2018-2019 which is mainly based on performance against the Adult Social Care Outcomes Framework (ASCOF) national dataset.
- 1.2 The ASCOF measures how well care and support services achieve the outcomes that matter most to people. The ASCOF is used both locally and nationally to set priorities for care and support, measure progress and strengthen transparency and accountability.
- 1.3 The ASCOF is published annually in October and is based on statutory returns completed by Adult Social Care in the previous April and May. These returns are detailed in Appendix 1 but include the Short and Long Term Support (SALT), Adult Social Care Survey (ASCS) and Survey of Adult Cares in England (SACE). They form part of the mandated national adult social care data returns.
- 1.4 The report also includes an Action Plan that addresses areas for development for two key performance targets.
- 1.5 Further information is available in Appendix 1 which presents the performance for Reading Adult Social Care against all ASCOF Measures in 2018-2019 as well as an update on current Performance.

2. RECOMMENDED ACTION

2.1 That the following be noted:

- a) The performance of Adult Social Care in Reading against similar Councils, the South East and the national Adult Social Care Outcomes Framework (ASCOF) indicators
- b) The outline Action Plan to address 2 areas of development.

3. PERFORMANCE IN 2018/2019 - TOP PERFORMING AREAS

3.1 LONG-TERM NEEDS OF OLDER ADULTS (AGE OVER 65) MET BY ADMISSION TO RESIDENTIAL AND NURSING CARE HOMES

- 3.1.1 Following a continued focus on keeping people in their own homes, in line with Reading's "home first" approach there was a significant reduction in older people (age 65+) placed in residential and nursing care homes last year. This strong performance has continued into this year.
- 3.1.2 Figure 1 shows comparison against all Local Authorities in the South East.

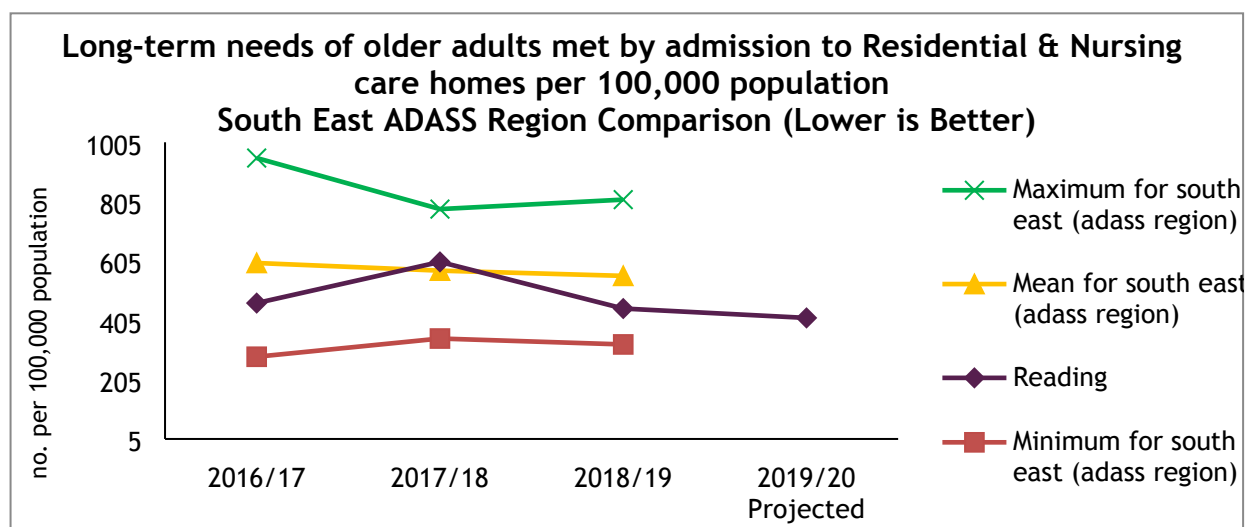


Figure 1

3.2 THE PROPORTION OF PEOPLE WHO USE SERVICES WHO REPORTED THAT THEY HAD AS MUCH SOCIAL CONTACT AS THEY WOULD LIKE

- 3.2.1 The Advice & Wellbeing Hub has helped to connect people to more services available locally. In addition 8 VCS providers are part of a pilot joint working scheme at the Adult Social Care Advice & Wellbeing Hub, to strengthen links into community provision.
- 3.2.2 The Council holds 12 contracts with Voluntary and Community Sector (VCS) providers through the Narrowing the Gap Framework to develop peer support networks and reduce isolation for adults with care or support needs and these are currently being reviewed.
- 3.2.3 Figure 2 below compares us with CIPFA which is the Chartered Institute of Public Finance Accountants - it is used as a comparison with our Near Statistical Neighbours.

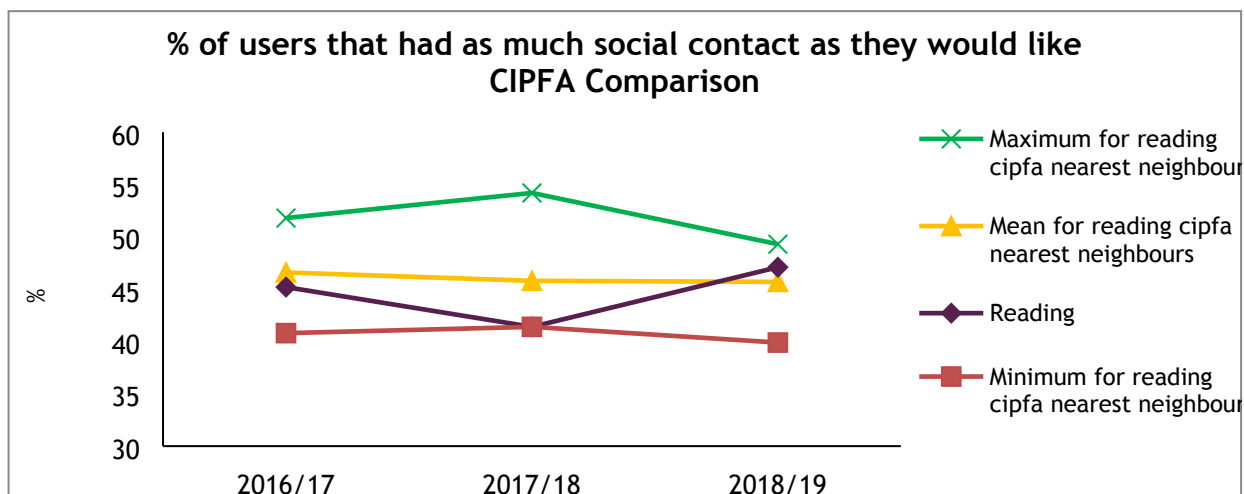


Figure 2

4. PERFORMANCE IN 2018/2019 - AREAS FOR DEVELOPMENT

4.1 LONG-TERM NEEDS OF YOUNGER ADULTS (AGE 18-64) MET BY ADMISSION TO RESIDENTIAL AND NURSING CARE HOMES

4.1.1 Despite concentrated focus on keeping people in their own homes, there was a slight increase in the number of younger people placed in residential and nursing care homes last year. This was due to a lack of alternative options available to meet the needs of the younger people.

4.1.2 Figure 3 shows detailed comparison with our CIPFA Near Neighbours.

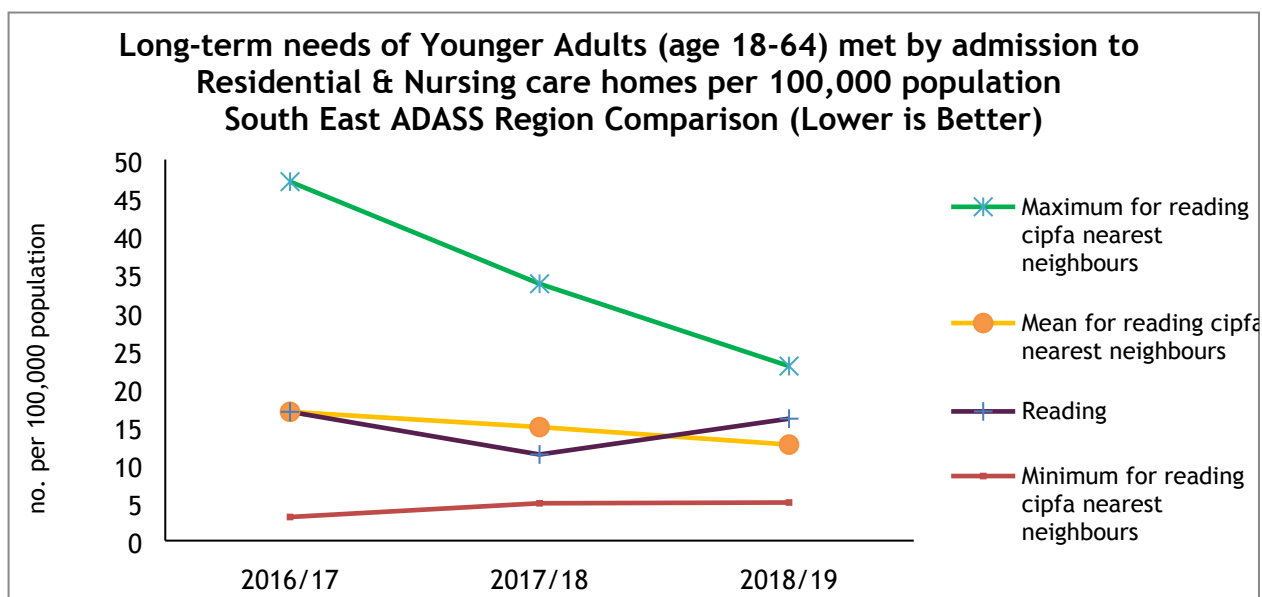


Figure 3

4.2 INCREASE USE OF DIRECT PAYMENTS

4.2.1 Direct Payments have increased by 48% since 2016/17, from 12.1% to 17.9%. From April to October 2019, they further increased to 19%, although this is still under the

local target of 22%. Whilst Direct Payments remains a priority for Adult Social Care the lack of alternative services available to meet people's needs beyond the Council commissioned services has resulted in a slower uptake.

4.2.2 Figure 4 below shows detailed comparison with our CIPFA Near Neighbours.

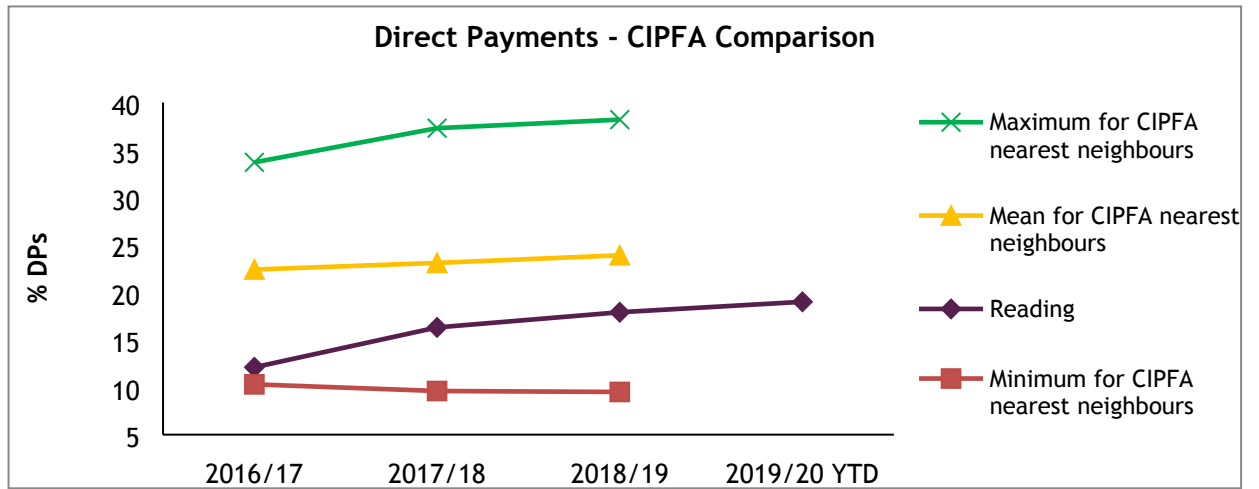


Figure 4

4.2.3 Further comparisons of all Adult Social Care Outcomes Framework measures can be found in Appendix 1.

5. ACTION PLAN

This Action Plan has been developed to address the areas of development presented in Section 4 above. It will be monitored through the Adult Social Care Performance Board.

	Theme	Action	Responsibility	Action by
1	New Admissions to res/nursing for younger adults age 18-64 per 100,000 population	<p>To develop an Adult Social Care Vulnerable Adults Accommodation Strategy which will:</p> <ul style="list-style-type: none"> • Review models of best practice for alternative service options • Result in market engagement to gauge provider interest in filling identified service gaps • Prepare Business cases for provision to meet service gaps • Implement selected options in phases • Identify people who could benefit from the new service options and monitor placement numbers to ensure these options are being utilised. 	Melissa Wise	<ul style="list-style-type: none"> • Q3 2019/20 • Q4 2019/20 • Q1 2020/21 • Q1 2021/22 • Ongoing
2	Direct Payments	<ul style="list-style-type: none"> • 6 month secondment for a Direct Payments Development Officer (DP Champion) to promote Direct Payments, educate & continue to encourage all staff to consider Direct Payments and further develop staff 	Jon Dickinson	<ul style="list-style-type: none"> • Q4 2019/20

		<p>competencies.</p> <ul style="list-style-type: none"> • Review of all related staff and service user guidance and upload to RBC website • Explore use of pre-loaded cards to support increased use of direct payments for hospital discharges • Further develop training for all staff and managers in ASC • Implement Direct Payments into new Conversation Counts Hospital Discharge pilot • To commence development of the Personal Assistant (PA) market in Reading 		<ul style="list-style-type: none"> • Q4 2019/20 • Q4 2019/20 • Q4 2019/20 • Q4 2019/20 • Q1 2020/21
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6. CONTRIBUTION TO STRATEGIC AIMS

- 6.1 This report contributes to the Corporate Plan priority 3: to protect and enhance the lives of vulnerable adults and children by ensuring appropriate oversight of Adult Social Care performance.
- 6.2 This report contributes to the Council's strategic aim to promote equality; social inclusion and a safe and healthy environment for all by helping us have a better understanding of people's views that overlap these areas.

7. COMMUNITY ENGAGEMENT AND INFORMATION

- 7.1 Extensive engagement is undertaken to gather the views of individuals in relation to the performance measures presented in this report. This is gathered from the Annual Adult Social Care Survey (ASCS) and the Biennial (every other year) Survey of Adult Carers (SACE) where a sample of service users are contacted for their views on a range of subjects. The responses are collated by the Council's Adults Performance & Data Team and are submitted to NHS Digital and subsequently the national dataset is published in October each year. These surveys form part of the mandated national Adult Social Care data returns.

8. EQUALITY IMPACT ASSESSMENT

- 8.1 The contents of this report is for information only and is not considered to impact on equality

9. LEGAL IMPLICATIONS

- 9.1 There are no legal implications of this report.

10. FINANCIAL IMPLICATIONS

- 10.1 There are no financial implications of this report.

11. BACKGROUND PAPERS

- 11.1 Measures from the Adult Social Care Outcomes Framework, England, 2018-19 Report and Datasets <https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-outcomes-framework-ascof/upcoming/measures-from-the-adult-social-care-outcomes-framework-england-2018-19>